

PATENT  
Attorney Docket No. 09282.0016-00  
SAP Reference No. 2003P00460 US

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Joerg BERINGER	)	Group Art Unit: 3623
	)	
Application No.: 10/663,370	)	Examiner: Thomas L. Mansfield
	)	
Filed: September 15, 2003	)	
	)	Confirmation No.: 1630
For: PARTICIPANT SEGMENTATION	)	
FOR MANAGING	)	
COMMUNICATIONS	)	

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**VIA EFS WEB**

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed August 7, 2008, the period for response extending through November 7, 2008, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment section of this paper.